



Corps
Name

Expectations for Parent and Toddler Groups

A warm welcome

We're so glad you're here!

Our group is all about creating a safe, happy and caring space for pre-school children (under five) and their parents and carers. We want this to be a place where everyone feels welcomed, supported and valued.

Thank you for being part of our community and helping make it a lovely, positive experience for everyone.

As such, our group is a friendly and relaxed space where:

- Children can enjoy safe, playful learning
- Adults can connect, chat and support one another

As part of The Salvation Army, we are a Christian-based group, so during sessions you might notice:

- Bible stories, songs and activities with a Christian theme
- Optional moments of prayer (always respectful and inclusive)

What you can expect from us

We will do our best to provide:

- A warm and inclusive welcome for every family
- A caring team of trained staff and volunteers (DBS checked and safeguarding trained)
- Safe, age-appropriate toys and activities that support your child's development
- A drink and snack for children, with consideration for dietary needs where possible
- Clear updates about any changes or cancellations
- A space where everything is carefully set up with safety in mind
- A team who are always happy to listen, support and pray with you if you'd like





Corps
Name

How you can help

Keeping children safe

- Please stay with your child and supervise them at all times
- Keep a close eye on them, especially when moving around or using the toilet
- Our team is always happy to help, but you remain responsible for your child
- This group is designed for under-fives, so we're not able to accommodate school-aged children

Signing in

- For everyone's safety, please sign in when you arrive
- If you leave early, remember to sign out
- Any visitors should be signed in by a team member

General safety

- Please - no smoking or vaping on the premises
- Help children stay safe by keeping them out of the kitchen and off furniture
- Keep hot drinks safely out of reach
- Make sure bags with medication or sharp items are kept safely

Food and allergies

- Please let us know about any allergies, but parents and carers remain responsible for making sure their child avoids unsafe foods
- Children should sit while eating and drinking

Nappy changing

- Please use the designated changing areas and dispose of nappies in the bins provided

During the session

We love it when everyone joins in! You can help by:

- Encouraging children to play kindly and safely
- Supporting them during circle time and activities
- Helping with crafts and activities
- Giving a hand with tidying up at the end

Supporting positive behaviour





Corps
Name

We know children are still learning, and that's absolutely OK! We're here to support, not judge.

We ask everyone to:

- Treat others with kindness and respect
- Use positive language and behaviour
- Be a great role model for the children

To keep everyone safe and happy, we have a zero-tolerance approach to:

- Bullying
- Abuse or threatening behaviour
- Physical punishment

If needed, we may ask someone to leave to keep the space safe for everyone.

Illness

- If you or your child aren't feeling well, please stay home and rest
- Please wait 48 hours after sickness or diarrhoea before returning
- Children should be fully recovered from infections before coming back

Fire safety

If the fire alarm sounds:

- Please leave the building calmly with your child
- Go to the designated assembly point
- Follow the team's guidance

Photos and privacy

- Please don't take photos or videos of other children without permission

Older children

- Please note that it is not possible to accommodate school-aged children during term-time sessions.

Thank you for being part of our group - we're really glad you're here!

